# VOICE OF REASON CONSULTING

# **Our Process**

Revenue ► Expenses People Marketing ► Sales Operations Finance

#### OVERVIEW

#### Identify

- Strengths
- > Weaknesses
- > Opportunities
- > Threats

#### **Develop Action Plan**

 Follow-up and Hold Client Accountable to Plan



- What were the Company's most significant accomplishments in the last 12 months?
- What were the Company's most significant disappointments in the last 12 months?
- What is one thing that, if you stop doing in the next 12 months, will make you a more effective Owner/Leader/Partner of your Company?
- What is one thing that, if you <u>start</u> doing in the next 12 months, will make you a more effective Owner/Leader/Partner of your Company?



What are your Company's goals?

What are your Company's objectives?

## GOALS & OBJECTIVES

- Evaluate current business development efforts and current sales pipeline
  - Develop forecasting legend to assign statistical weighting to opportunities
  - Develop new strategies and tactics to generate new and continuing revenue streams and re-engage past and existing clients
  - Assist with business development and sales efforts.

## SALES & SALES PROCESS

- Review Company's marketing efforts
  - Analyze company website from an overall business perspective
  - Determine overall effectiveness of marketing in generating leads
  - Discuss appropriate Social Media to grow the business and brand

### MARKETING

#### Identify Trends and financial strategies

- Review status of bookkeeping and accounting
- Review and Analyze P&L and Balance Sheet
- Create Detailed Budget and Cash Flow

#### FINANCIAL OVERVIEW

- Develop Key Performance Indicators (KPIs) to track and predict business performance
  - Review staff efficiency specific to revenue generation
  - Review pricing of products/services
  - Review invoicing and collection processes to maximize cash collection
  - Review administrative tasks performed by Owner/CEO

# **OPERATIONAL REVIEW**

- Determine what resources are required to take the business to the next level
  - Determine if current team meets Company's goals and objectives
  - Identify which team members are most invested in your vision
  - > Review job descriptions



- Increased sales by 55% resulting in \$500K additional revenue
- Tripled business 20% originating from VOR business development efforts
- > 400% increase in monthly revenue after engaging VOR
- Identified new revenue streams by packaging service offerings
- Revised maintenance contracts sales process, resulting in additional \$2K recurring revenue per month

Reorganized staff – hired General Manager, Bookkeeper, and Sales Team

CLIENT RESULTS AND ACCOMPLISHMENTS

- Two experienced entrepreneurs who built an INC.500 Company with \$18 million in revenue
- Coached and consulted with over 100 businesses
- Team approach bringing a fresh pair of eyes to work on your business, not just in it
- Making recommendations to "Bring Your Business to the Next Level"

# 30 + 30 YEARS OF EXPERIENCE

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